

TFC Consultants, Inc. Privacy Policy

Last updated: April 25, 2024

TFC Consultants, Inc. ("us", "we", or "our") operates the <https://focus.tfcOregon.com> web application (the "Service").

This page informs you of our policies regarding the collection, use and disclosure of personal information when you use the Service.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your personal information for providing and improving the service. By using the service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at <https://focus.tfcOregon.com/PDR/terms>.

Individuals have the right to access their personal information that TFC Consultants, Inc. holds and are able to correct, amend, or delete that information where it is inaccurate, or has been processed in violation of the Principles, except where the burden or expense of providing access would be disproportionate to the risks to the individual's privacy in the case in question, or where the rights of persons other than the individual would be violated.

Data Privacy Framework Certification

TFC Consultants, Inc. complies with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) as set forth by the U.S. Department of Commerce. TFC Consultants, Inc. has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles, the Principles shall govern.

In compliance with the EU-U.S. DPF, TFC Consultants, Inc. will cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF.

To learn more about the Data Privacy Framework (DPF) Program, and to view our certification, please visit <https://www.dataprivacyframework.gov/>. E.U. individuals with inquiries or complaints regarding our policy should first contact TFC Consultants Inc. at:

Jordan Winans
Office Coordinator
TFC Consultants, Inc.
12 Shelton McMurphey Boulevard
Eugene, OR 97401
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TFC Consultants Inc. has further committed to cooperate with the panel established by the EU data protection authorities (DPAs) with regard to unresolved Data Privacy Framework complaints concerning data transferred from the EU.

The Federal Trade Commission has jurisdiction over TFC Consultants, Inc.'s compliance with the Data Privacy Framework.

An individual has the possibility, under certain conditions, to invoke binding arbitration for complaints regarding Data Privacy Framework compliance not resolved by any of the other Data Privacy Framework mechanisms. Please see Annex I for additional information:
<https://www.dataprivacyframework.gov/framework-article/ANNEX-I-introduction>.

Information Collection and Use

While using the service, certain Personally Identifiable Information (PII) may be collected and stored. That PII may be used to contact or identify you and/or clients your agency serves. PII may include email addresses, names, phone numbers or other specifically identified information ("personal information"). We collect this information for the purpose of providing the service, identifying and communicating with you, responding to your requests/inquiries, and improving our services, however we do not require PII to be used or stored. Agencies and the clients they serve may have access to their PII upon request.

We do not sell your personal information to third parties, though we at times need to provide access to such information to The Oregon Social Learning Center's IT Department so that they assist us in providing the service to you.

We will not share your information with a third party for a purpose that is materially different from the original purpose(s) without your consent. We will also give you an opportunity to choose (opt out) whether your personal data may be used for a purpose that is materially different from the purposes for which it was originally collected or subsequently authorized by you. Individuals will be provided with clear, conspicuous, and readily available mechanisms to exercise choice which may include assigning numbers or other identifiers instead of names.

Log Data and Cookies

We may also collect information that your browser sends whenever you visit the service ("Log Data"). This Log Data may include information such as; your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of the service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and transferred to your device. We may use cookies to collect information in order to improve our services for you.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. The "Help" feature on most browsers provide information on how to accept cookies, disable cookies or to notify you when receiving a new cookie.

If you do not accept cookies, you may not be able to use some features of the Service.

Service Providers

We employ a third-party vendor to assist us in providing the service and operating our business. As mentioned above, this third party may have access to your personal information only to the extent necessary to perform specific tasks on our behalf. We prohibit all such vendors from otherwise using or disclosing your personal information for any other purpose.

Our service provider is The Oregon Social Learning Center's IT Department, who provides technical support to TFC Consultants, Inc.

TFC Consultants, Inc. may be liable under the Data Privacy Framework Principles if its agent process personal information in a manner inconsistent with the Principles, unless proven that it is not responsible for the event giving rise to the damage. However, TFC Consultants, Inc. does not transfer personal information to third parties. Additionally, the provision regarding liability for the actions of agent processors does not apply because our organization will not transfer personal information to third parties.

Compliance with Laws

TFC Consultants, Inc. is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC).

We will disclose your personal information where required to do so by law or subpoena or if we believe that such action is necessary to comply with the law and the reasonable requests of law enforcement or to protect the security or integrity of the service.

Security

The security of your personal information is important to us, and we strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information we store, in order to protect it from unauthorized access, destruction, use, modification, or disclosure.

However, please be aware that no method of transmission over the internet, or method of electronic storage is 100% secure and we are unable to guarantee the absolute security of the personal information we have collected from you.

Changes to this Privacy Policy

This Privacy Policy is effective as of April 25, 2024 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice in the Service.

Contact Us

If you have any questions about this Privacy Policy or would like to provide us notice, please contact us at the following:

TFC Consultants, Inc.
12 Shelton McMurphey Blvd.
Eugene, OR 97401
001-541-343-2388